# ANNEXURE B: CLIENT TESTIMONIAL

**This document serves as request for a referral and indication of service satisfaction survey rendered by company ……………………………………………………………………………………………….**

**Section A:**

**REFRENCE COMPANY WHO RECEIVED THE SERVICE:**

Company Name: ……………………………………………………………………………………………………………………...

Company Address: …………………………………………………………………………………………………………………...

Industry/ Sector: …………………………………………………………………………………………………………………...

Company size: …………………………………………………………………………………………………………………...

Company Representative Name: ……………………………………………………………………………..………………………………..

Representative Designation: ………………………………………………………………………………….……………………………….

Representative Contact Number: …………………………………………………………………………………………………………….

Representative Email Address: ………………………………………………………………………………………………………………

**Section B:**

**DETAILS OF SERVICES:**

|  |  |  |
| --- | --- | --- |
| 1 | Contract duration  (Start date & End date): |  |
| 2 | Size of Fleet: |  |
| 3 | Brief description of services rendered: |  |

**SURVEY ON PERFORMANCE:**

**Please tick only ONE option.**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Item**  **No:** | **Criteria** | **Excellent** | **Good** | **Poor** | **Comments** |
| 4 | Level of satisfaction |  |  |  |  |
| 5 | Quality of Service rendered |  |  |  |  |